

Food Protection Hearing Advisory Board (FPHAB) Application

I am interested in volunteering with the Food Protection Hearing and Advisory Board:

Name: Ryan Smith

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Reason for interest in joining the Food Protection Hearing and Advisory Board:

As a restaurant business owner with 12 years of experience in the food services industry, I bring a very practical understanding of health regulations and food safety. I understand the challenging balance between maintaining food code while also managing the demands of a high-volume restaurant. Running a restaurant is not easy. I understand that from first-hand experience. However, the starting point in running a restaurant is not good food, exceptional service nor sales. The starting point is food safety.

In my role, as a franchisee of the local Chick-fil-A in South Reno, I have worked with my team to develop our own internal systems to address food safety and work hard to foster a culture of knowledge and action as it relates to food safety. As a franchisee, our corporate requirements for food safety are often more stringent than the municipal health code. We receive quarterly evaluations and we consistently rank at the top 20% chain wide from these assessments.

We are a very busy restaurant, constrained for space, and deal with the everyday challenges of "call-outs" from scheduled staff and constant staff turnover. We have developed internal systems to monitor both food safety and quality, and I feel that I can leverage that knowledge to help ensure the county standards are upheld. Furthermore, I can potentially offer practical suggestions to fellow business owners looking to gain a handle on their food safety systems. I believe that these experiences and skills make me a strong candidate for the health department review board, and I am excited about the opportunity to contribute to its mission.

Please list your relevant qualifications:

- ServSafe certification (proctor and manager) since 2012.
- Restaurant business owner for 7 years and restaurant manager for previous 6 years.
- Internal corporate assessments rank us in the top 20% of the chain for food safety